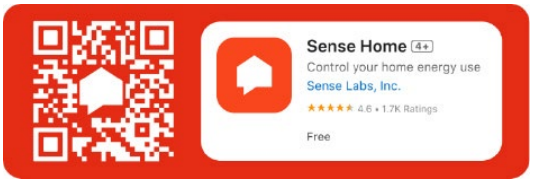
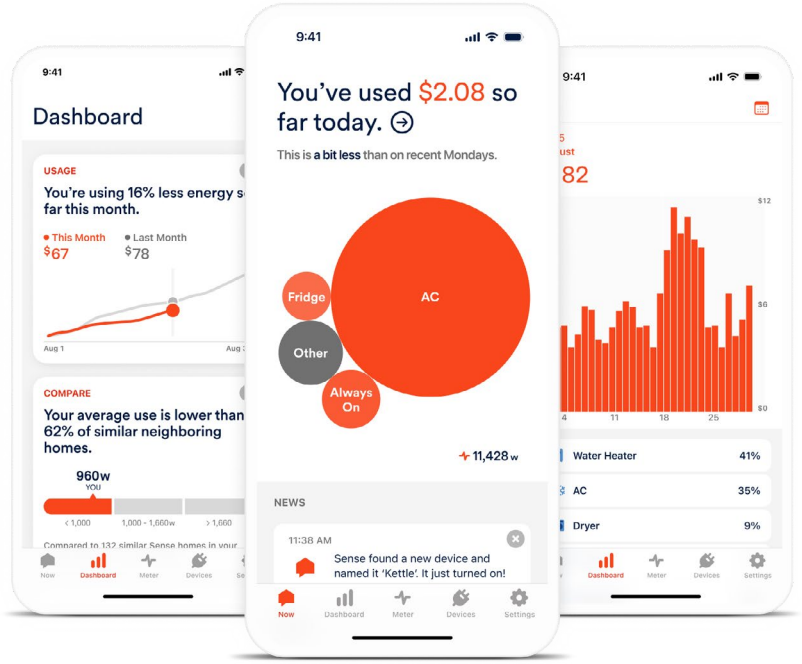
Sense® Home App

Real-Time Energy Insights for Your Home

We have partnered with Sense® to show you how much energy your home and devices are using in real time.

Scan the QR code to download the Sense Home App, or visit Sense.com/RIE to learn more.





With the Sense Home App, you can:

See your energy use in real time.
Track how much electricity your home is using at any moment, and better understand daily patterns.

Identify what's using energy in your home.
Sense can help detect and track individual devices—like refrigerators, lighting, and HVAC systems—so you can see where energy is being used most.

Find opportunities to save.
Spot hidden energy waste, make informed adjustments, and take action to lower your electric bill without sacrificing comfort.

Stay connected, wherever you are.
Get real-time updates on your home's energy use from anywhere using the app.

YOUR ENERGY YOUR WAY

Rhode Island Energy™
a PPL company

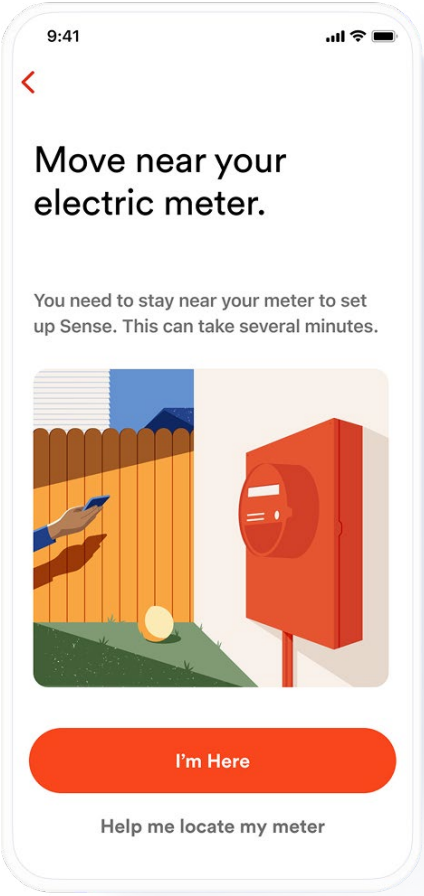
Getting Started with the Sense Home App

1. **Download & Create Account:** Install the Sense Home app from Google Play or Apple App Store, open the app, and tap *'Create Account'*.

2. **Link Your Utility Account:** Choose *'Set Up My Electric Meter'*, select Rhode Island Energy, enter your account number or phone number, and verify your service address.

3. **Pair with Meter and Connect to Wi-Fi:** Stay within 5–15 feet of your meter, select your 2.4GHz Wi-Fi network, and enter your Wi-Fi Network password.

4. **Final Check:** The app will confirm your meter's software is up to date. If an update is needed, you'll be notified when it's complete.



Need help?
Self-service help articles are available throughout the setup process in the app. You can also connect with Sense Support via chat. Go to *Settings > Support > Contact Support* to get started.

You're Connected! What's Next?

Sense will begin learning your home, detecting devices, and showing you your energy use. You should begin to see devices detected within the first few weeks of connecting to Sense. With each device Sense detects, you'll receive a notification within the app.

Soon with your Sense Home App, you will be able to:
- Discover what your lighting really costs
- Spot energy you're using all the time, and find ways to reduce it
- See usage in dollars, not just kilowatts

Can't wait to get started? Share a little bit about your home with Sense by completing your profile or explore your home's real-time energy use by navigating to *Power Meter,* which shows a real-time graph of your power use.

Learn more about Sense today.