AMF Customer Portal

Take control of your energy use.

The AMF (Advanced Metering Functionality) Customer Portal is an online platform that puts timely, detailed energy data at your fingertips. It connects you with your energy usage, delivering regular updates so you can see exactly when you use energy throughout the day. Through your online profile, you can log in anytime to track your usage, monitor your bills and set up personalized alerts.



The Portal is more than just a dashboard.

It's a powerful tool for smarter living. By keeping you connected to your energy habits, the Portal helps you make informed decisions that can lower costs, improve efficiency and support a more sustainable future.

Benefits of the Portal

- Awareness: Track your energy use in easy-to-read charts that update throughout the day.
- Understanding: Set up usage thresholds and weekly summaries to catch unexpected spikes early.
- Choice: Timely energy data gives you greater control over your usage, helping you use less energy and potentially save money.

The Portal helps you not only read your bill, but better manage your energy, your home, and your future.

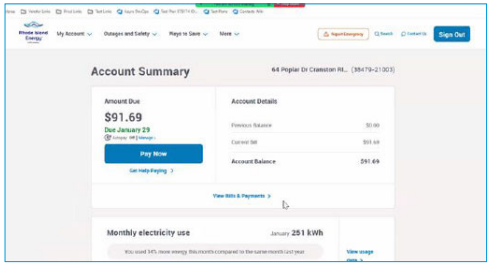
Rhode Island Energy™
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YOUR ENERGY YOUR WAY

Getting Started with the AMF Customer Portal

Once you receive your new AMF meter, accessing the Portal is quick and easy.

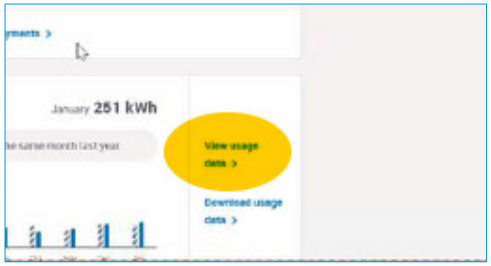
If you already have an online profile with Rhode Island Energy, skip to Step 2. Otherwise, you will need to begin with Step 1 to “Create your online profile."



1. Create your online profile

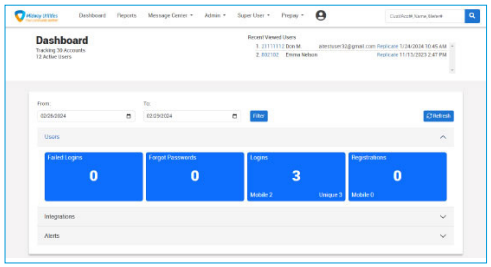
To create a new online profile please follow these steps:

- Go to **RIEnergy.com**.
- Click on the blue **Sign In** button.
- Click on the “**create a new profile**" link and follow the steps to create a new online profile.



2. Log in

Once your online profile is created and you are able to login, click the “**View usage data**" link on the right-hand side of the page. If you have an advanced meter installed, you'll have access to all your interval and billing data. If you are having trouble accessing your online profile, try clicking the **“My Account”** button followed by **“Account Summary”** at the top left corner of the page.



3. Explore your dashboard

Inside the Portal, you'll find a variety of tools to help you get the most out of your energy data:

- Usage dashboards show your energy use trends over time.
- Alerts and summaries help you manage usage by sending notifications if you hit preset thresholds.
- Energy markers let you track the impact of personal changes, like installing new appliances or weatherizing your home.
- Green button download lets you export your energy data if you want to dive deeper into your usage patterns.

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And because the Portal is accessible on your mobile device, you can check your energy use from virtually anywhere—at home, at work or on the go. If you have additional questions, please visit **RIEnergy.com/AdvancedMeters**.

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