

MAY 2024

CURRENTS

Summer Electric Rates Drop Due To Lower Energy Costs

Purchasing electricity to serve our customers at the lowest cost is among our top priorities. We know that higher energy prices have made managing bills more challenging for our customers, and we're pleased to help provide some much-needed relief for those customers who rely on us to secure their energy supplies. This new lower residential supply price will lower the summer electric rate to 10.37¢/kWh and is in effect from April 1 to September 30. As a reference, the winter rate which ran from October 1 to March 31 was 17.74¢/kWh. We always want our customers to be informed, and our Customer Assistance Toolkit



Lower Summer Electric Rates
Apr 1 - Sep 30

offers ways to save energy, budget billing programs, a listing of in-person customer advocate expos and pop-ups, how to shop for an electric supplier and ways to get bill assistance if you need it. You can learn more at RIEnergy.com/Toolkit.



The PPL Foundation Supports Save The Bay's New Aquarium

Our team was proud to visit Save The Bay's new Hamilton Family Aquarium in downtown Newport, which opened to the public on March 28. A recent grant from the PPL Foundation helped to make this new aquarium a reality, allowing the organization to expand its reach and impact.

This one-of-a-kind destination allows guests to come face-to-face with the creatures and species that live beneath bay waters, while also helping visitors build personal connections to the issues that challenge the health of this beautiful natural resource. Save The Bay is a 100% member-supported nonprofit organization, with a mission to protect and improve Narragansett Bay and a vision of a bay that is fully fishable, swimmable and accessible to all.

When Power is Critical for Life Support

If someone in your home relies on electrically operated life-sustaining medical devices and would be in danger if their electric service is interrupted, please visit our website at RIEnergy.com and register as having Life Support Equipment. You should also register to receive storm alert texts from us when we are expecting severe weather that could impact your service.

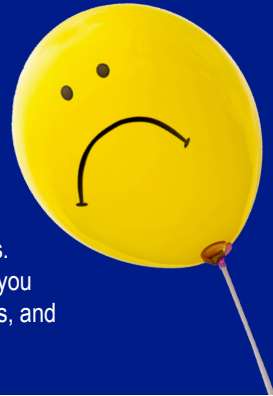
We care about your safety, and we understand the critical need for power when life support equipment is in use. It's your responsibility to plan ahead to meet your medical needs if the power goes out or if you have financial hardship that may put you at risk for termination of electrical service.



Don't Let Mylar Balloons Ruin Your Party

Balloons — particularly balloons made of mylar — are fun and festive, but did you know that they could also pose a safety risk around electrical wires?

Mylar balloons have a metallic coating that conducts electricity. If a mylar balloon drifts off and touches an overhead power line, it can lead to downed wires, fires or other injuries; and it could cause power outages. In 2023, thousands of our customers were impacted by outages caused by mylar balloons. Help us keep our communities safe — and keep the lights on — by making sure you either use mylar balloons indoors, have them tied down securely if using outdoors, and deflate them once you are done celebrating.



Get \$30 For Recycling Your Old Dehumidifier

Let's do some good – and get paid for it. Every drop of change creates an ocean of good. That's why we're excited to help make saving energy and money a little easier at our dehumidifier turn-in events. Bring your old, working dehumidifier. We'll recycle it and send you a \$30 rebate check. For a complete list of dates that run through October 2024, visit our blog site at weare.rienergy.com.

Home Depot	387 Charles St, Providence	Sat 5/4/2024	9:00 AM – 1:00 PM
Lowe's	510 Quaker Ln, Warwick	Sat 5/25/2024	9:00 AM – 1:00 PM
Home Depot	371 Putnam Pike, Smithfield	Sat 6/1/2024	9:00 AM – 1:00 PM
Lowe's	247 Garfield Ave, Cranston	Sat 6/29/2024	9:00 AM – 1:00 PM
Home Depot	1255 Ten Rod Rd, North Kingstown	Sat 7/6/2024	9:00 AM – 1:00 PM
Lowe's	19 Dowling Village Blvd, North Smithfield	Sat 7/27/2024	9:00 AM – 1:00 PM
Home Depot	120 Franklyn St, Westerly	Sat 8/3/2024	9:00 AM – 1:00 PM
Home Depot	878 West Main Rd, Middletown	Sat 8/31/2024	9:00 AM – 1:00 PM