

CURRENTS



Empowering our communities

We recently kicked off our Empowering Communities volunteer program where our employees supported various nonprofit organizations across Rhode Island with their time and efforts. We partnered with organizations like City Year, Providence Parks, the Jonnycake Center, Rhode Island School of Design, Roger Williams Zoo, and the RI Community Food Bank, to name a few. It's one more way we show our commitment to the communities we serve. Learn more about how we give back in powerful ways by visiting pplweb.com/communities.

Advanced meters could mean more control and more choices

Rhode Island Energy recently filed its Advanced Metering Functionality Business Case with Rhode Island Public Utilities Commission. If approved, this new technology could provide many benefits for our customers that we are excited to share with you.

- Greater control, choice and convenience in managing your energy consumption with online access to detailed daily usage.
- Faster notifications to us in the event of an outage, so we don't need to wait for a customer to call before we begin restoration efforts.
- Remote service connections, especially with move-ins and move-outs.

To learn more about the proposal visit RIEnergy.com/FutureGrid



Bundle up your home this winter

Saving energy can save you money. Keep the chill out and the savings in by making sure your home is weather tight.

- Add insulation to attics, basements and walls.
- Seal windows, doorways and ductwork.
- Tighten up any cracks or openings in those old stone foundations to prevent drafts and frozen pipes.

Cold temps mean more energy use. We have options to help with your bills this winter.

YOUR OPTIONS	AN OVERVIEW TO GET YOU STARTED	WHAT DO I DO NEXT
Schedule a home energy assessment	Sign up for a free, in-person home energy assessment. You can save up to 50% off approved insulation and air sealing (up to \$4,000).	Visit RIEnergy.com and search “ Home Energy Assessment ” for more details. Call 1-888-633-7947 to schedule an assessment.
Use our online energy assessment tool	Get personalized tips and savings recommendations for your home with our online energy assessment tool.	Visit RIEnergy.com and search “ Online Home Energy Assessment .”
Take advantage of our rebate programs	We offer rebates on high-efficiency gas and electric heating equipment.	Visit RIEnergy.com and click “ Rebate Programs ” for a listing of eligible rebates and more details.
Check out our discount rates	Do you receive public assistance, such as Medicaid, SSI, or SNAP benefits? You may qualify for a discount on your energy bill, too!	Visit RIEnergy.com and click “ Bill Help ” for more details and to apply online.
Spread out your costs	Take the guesswork out of bills with our balanced budget plan. It smooths out your payments and makes them more predictable.	Visit RIEnergy.com and click “ Bill Help ” for more detail and to enroll online.
Need more time to pay	See if you’re eligible to split payments into installments.	Visit RIEnergy.com and search “ More Time to Pay ” for details.
Apply for HEAP	You may qualify for additional support through the Home Energy Assistance Program (HEAP), administered by the R.I. Dept. of Human Services.	Visit RIEnergy.com and click “ Bill Help ” to see if you qualify and next steps.
Good Neighbor Energy Fund	If you’re having a temporary financial crisis, but may not qualify for HEAP, the Good Neighbor Energy Fund can help.	To apply, visit unitedwayri.org/gnef .
Shut off protection	If you are unable to pay your bill due to financial hardship you may qualify for protection.	Visit RIEnergy.com and search “ Shut Off Protection ” for details and eligibility.
Customer advocates	At Rhode Island Energy our Customer Advocates will help you identify solutions that are right for you.	Visit RIEnergy.com and search “ Customer Advocate Support ” to find out how to contact a Customer Advocate.
Shop around for lower supply prices	You can shop around for different suppliers and compare rates.	To compare supplier rates visit, ri.gov/app/dpuc/empowerri <i>Always be sure to read the fine print and beware of variable rates that start low and increase with the price of energy.</i>
Give us a call.	Don’t have a computer or need to talk with someone about your bill help options.	Electric customers call 1-855-743-1104 Gas customers call 1-855-743-1103