Understanding Your Bill: Where Your Dollar Goes

Utility bills can be complicated to understand. We get it. That's why we've broken down each dollar of your bill into four simple sections. When you pay your residential electric bill each month, we want you to know what you're getting for your money.

WHAT'S INCLUDED IN MY ELECTRIC BILL?

Your energy dollar explained:

LOCAL DELIVERY: 23¢

About 23 cents of each dollar covers the infrastructure costs of delivering electricity to you safely and reliably, including costs to maintain poles and wires, modernize the grid, and provide functions like customer service and billing. This is the only part of the bill directly under RIE's control. This part of the bill has increased by only 5%, far less than the rate of inflation, since 2020.

SUPPLY: 41¢

About 41 cents of each dollar covers the cost to purchase electricity for those on our Last Resort Service default supply. Because we are not allowed under state law to own generation resources, these costs are beyond our control. RIE does not markup supply costs — they are passed directly to you, dollar for dollar.

TRANSMISSION: 15¢

About 15 cents of each dollar covers the cost of moving electricity across New England's regional power grid to our local RIE distribution system. These costs are set by the Federal Energy Regulatory Commission and are only partially within RIE's control.

STATE MANDATES & TAXES: 21¢

About 21 cents of each dollar goes directly to cover state-mandated costs to support clean energy, efficiency and low-income assistance goals, plus the state's Gross Earnings Tax which we are required to collect. These costs are not within Rhode Island Energy's (RIE) control.

*Customer bills vary by usage. Figures here based on 500kWh/month usage with rates as of December 2025 for a residential customer.

BILL EXPLANATION

Contact details and the number to call for an electric emergency.

Pay before this date to avoid late charges.

FRONT

Covers the cost of electricity used. Prices change every April and October with no markup.

This is the default supply if you choose not to shop for a supplier.

Shop for an electricity supplier.

Compares last year's usage to this year's.

Total amount you owe.

Covers electricity delivery and mandated public policy charges.

Compares this month's energy use, cost and average temperature to last year.

Rhode Island Energy
a PPL company

RIE Customer Service: **1-855-743-1101**
Monday-Friday: 8:00 AM - 7:00 PM
Electric Emergencies: 1-855-743-1101 (24 x 7)
Website: **RIEnergy.com**

Meter **00000000**   Account **00000-00000**   Page 1

Due Date	Amount Due
5/29/24	**$238.71**

Billing Details on Back

Electric Service to:
Customer Name
0000 Main Street
Anytown, USA

Supply	$94.33

Rhode Island Energy
1-855-743-1101

Last Resort Service

$0.10377 The current price when comparing supplier offers.

The above rate is scheduled to change on Sep 30, 2024.

🛒 **SHOP FOR ELECTRICITY**

Visit www.ripuc.ri.gov
Account Number: 00000-00000
Rate: Basic Residential Rate X-XX
Billing Cycle: X **Shopping ID:** XXXX

Usage from Apr 1 - May 1

Usage Charges
$229.51

$135.18	Delivery

Rhode Island Energy

🍃 **WANT TO SAVE?**
Close blinds and curtains on south- and west-facing windows to block out summer sunlight.

Usage Summary

■ Previous 12 Months ■ Current 12 Months ■ Current Month

Monthly kWh: 2100, 1750, 1400, 1050, 700, 350, 0

Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May

For usage and billing details, visit us online at RIEnergy.com.

May

	Electricity Usage (kWh)	Avg. Temp	Avg. Monthly Cost
	-1%	-3°	+9%
2023	918	51°	$295.55
2024	909	48°	$322.43

BACK

A meter reading calculates energy use in kilowatt hours (kWh) for each billing cycle.

The supply charge is your energy usage (kWh) multiplied by the supplier's current rate.

Monthly messages that can inform and assist.

Clear summary of last month's charges, payments, remaining balance and current bill amount.

The amount you owe for the month.

See explanation below.

Explanation of terms used on your bill.

kWh Delivered (to Customer)

Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
42355669	May 1	06187	909
	Apr 1	05278	

Days Billed: 30   Avg. kWh/Day: 30   Total Delivered: 909

Date Range	Annual Total Usage	Avg Monthly
Jun 2023 - May 2024	13773 kWh	1148 kWh

Next meter reading on or about: May 31, 2024   Billing Cycle: 4

Supply Details

Rhode Island Energy
a PPL company

Supply Charges for Apr 1 - May 1
Energy Charge 909 kWh at 0.10377   94.33
Total Supply Charges   **$94.33**

For questions on these charges, please contact this supplier at:

📞 0-000-000-0000   ✉ **SUPPLIER**
CITY ADDRESS
STATE, ZIP

General Information

Save time and money! Sign up for paperless billing and receive a $ 0.37 credit on your monthly bill. Enroll today at RIEnergy.com/PaperlessBill.
Will we be able to reach you during a power outage? During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, cordless phones with answering machines) need electricity to make and receive calls. If you would like to register another phone number, such as a cell phone, as your account's

Account **00000-00000**   Page 2

Billing Summary

Previous Balance	$815.66
Payment Received - Thank You!	-$816.03
Balance as of May 3, 2024	$0.00
Total Supply Charges	$94.33
Total Delivery Charges	$135.18
Other Charges/Adjustments	
Gross Earnings Tax	$9.57
$229.51 at 0.041667	
Excess Credit	-$0.37
Total Other Charges/Adjustments	$9.20

Amount Due By **5/29/24**	**$238.71**

Account Balance $238.71

Delivery Details

Rate: A-16 Residential-Std Ofr

Customer Charge		6.00
RE Growth Program Chg		4.02
LIHEAP Enhancement Chg		0.79
Distribution Energy Chg	909 kWh at 0.06118	55.61
Renewable Energy Dist Chg	909 kWh at 0.02233	20.30
Energy Efficiency Programs	909 kWh at 0.01169	10.63
Transmission Charge	909 kWh at 0.04161	37.83
Total Delivery Charges		**$135.18**

Understanding Your Bill

Customer Charge - The cost of providing customer related services such as

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Rhode Island Energy Delivery Charges Explanation

- **Customer Charge –** Fixed cost for metering, reading, and billing, unaffected by usage.
- **Distribution Energy Charge –** Cost of delivering electricity to your home or business.
- **Transmission Charge –** Cost of maintaining high-voltage lines, regulated by the Federal Energy Regulatory Commission.

Public Policy Charges

State and federally mandated fees supporting energy assistance, efficiency and renewable programs:

- **RE Growth Program Charge –** Helps customers who produce their own renewable energy, like solar power, by letting them sell extra electricity back to the grid at a set price.
- **LIHEAP Enhancement Charge –** Funds assistance for low-income households' energy and heating needs.
- **Renewable Energy Distribution Charge –** Covers the cost of net metering, which gives credits to solar and wind energy. It also helps pay for long-term renewable energy contracts.
- **Energy Efficiency Programs –** Funds programs that help customers reduce energy use and costs.