

Things to watch for in your Budget Billing Plan when our new website goes live on August 19

Take note of an important change to your bill if using a different supplier

On August 19, we will launch updated customer and work management systems. If you use a supplier other than Rhode Island Energy for your electricity on your Budget Billing Plan, you will likely see changes in your supply costs.

The reason for the change

In the past, National Grid could not accurately factor in a different energy supplier's pricing to give a consistent monthly budget bill amount.

Our new systems are able to manage total energy suppliers and the pricing will be factored into your Budget Billing Plan.

What you can expect

The new amount will adjust itself within the first three months of transitioning to the new system, providing more accuracy for your Budget Billing Plan.

